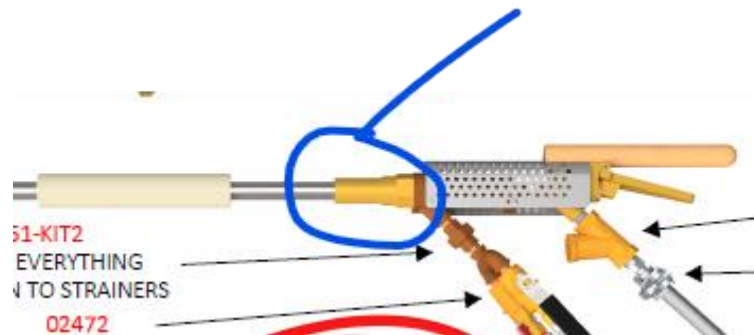


Question: Whenever I go to engage the chemical dispenser on the unit, it sends the steam back into the chemical solution barrels rather than drawing the chemicals out to the gun. It has been working properly before and I haven't changed anything. How do I overcome this obstacle?

Attached is a drawing of the steam wand for reference.

Likely one of two things to cause this.

A. The inner stainless-steel tube has come loose from the brass collar (see blue circle). Unscrew the brass collar from the rough brass part with the shield. Once the collar is unscrewed, you can slide the entire outer tube off. You will then be looking at the inner tube. This inner tube threads into the rough brass body. If this inner tube is loose, it can cause steam to blow back through the suction hoses.



B. The other possibility is that the end of the steam wand is blocked with something. Unscrew the 45-degree tip (red circle below) and look for obstruction.

